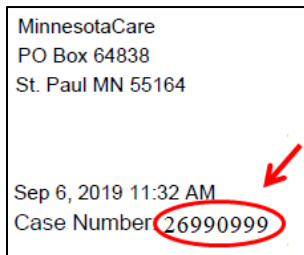


## CONGRATULATIONS ON YOUR NEW MINNESOTACARE ELIGIBILITY!

There are six things to do as soon as possible after you get MinnesotaCare eligibility:

1. Find your case number on your Health Care Notice.
2. Figure out which Managed Care Organization (MCO) you want.
3. Call MinnesotaCare to get your invoice number and invoice amount.
4. Tell MinnesotaCare your MCO choice.
5. Pay your first month's premium.
6. Send in any verifications requested on your notice.

### 1. Find your Case Number on your Health Care Notice



You will need this number anytime you talk to MinnesotaCare.

### 2. Decide which MCO you want

Different counties have different MCO choices. See table below for some Twin Cities Counties. You can find all county choices [here](#).

Hennepin	BluePlus, UCare, HealthPartners, Medica, United HealthCare, HennepinHealth
Ramsey	UCare, HealthPartners, United HealthCare
Dakota	BluePlus, UCare, HealthPartners, United HealthCare
Anoka	BluePlus, UCare, HealthPartners, United HealthCare
Washington	BluePlus, UCare, HealthPartners, United HealthCare

These carriers provide nearly identical benefits and cost sharing. Your choice is mainly about the provider network. Look in the catalogs on-line to learn which carrier has the clinics you want to go to:

Blue Plus	<a href="#">Medical Assistance site</a>	<a href="#">Provider Directory</a>	651-662-5545
HealthPartners	<a href="#">Public programs site</a>	<a href="#">Provider Directory</a>	952-967-7998
UCare	<a href="#">Medical Assistance site</a>	<a href="#">Provider Directory</a>	612-676-3200
Medica	<a href="#">Medical Assistance site</a>	<a href="#">Provider Directory</a>	800-373-8335
United HealthCare	<a href="#">Medical Assistance site</a>	<a href="#">Provider Directory</a>	888-269-5410
Hennepin Health	<a href="#">Medical Assistance site</a>	<a href="#">Provider Directory</a>	800-647-0550

### **3. Call MinnesotaCare to get your invoice number and invoice amount**

Call MinnesotaCare at 651-297-3862 between 8am and 5pm. Do not listen through all of the announcements.

- a) Press 1 during the first announcement
- b) Press 2 during the second announcement
- c) Enter your social security number
- d) Enter your birthdate as 8 digits
- e) Press 0 during the next announcement
- f) Press 1 during the next announcement
- g) You'll be on hold for some amount of time.

When a representative answers they will ask for your case number. Give it to them and then ask for your INVOICE NUMBER and INVOICE AMOUNT. Write them down. **DO NOT HANG UP.**

### **4. Tell MinnesotaCare your MCO choice**

While still on the phone (above), say "**now I want to tell you my HMO choice.**" Then tell them your MCO choice from (2) above.

### **5. Pay your first premium**

Go here <https://payments.dhs.state.mn.us/Payments/mcre.aspx#>, input your case number, invoice number and invoice amount. Then enter your credit card or bank account numbers. If you can, it is a good idea to pay several months at once to avoid possible breaks in coverage because of missing a payment.

- a) Input your case number
- b) Input your invoice number
- c) Input your invoice amount
- d) Click Submit
- e) Click Make Payment
- f) **Click "Pay Without Registering"**
- g) Enter your contact information, payment method, and credit card or bank account numbers.

In all future months, you must pay your premium before the 15<sup>th</sup> of the month if you want both MinnesotaCare and your HMO choice to stay active!

### **6. Send in your verifications**

If your Health Care Notice says you must send in verification of your income (or citizenship or Social Security Number). Prepare these things:

- a) A cover letter with a few sentences explaining the income you reported on your application. Your case number should be prominently displayed.
- b) Your verifications. For income, they like to see recent paystubs (*covering 45 days of work*) AND your most-recent IRS form 1040.

Fax to: 651-431-7750. If you cannot fax, mail to the address on the top left of your Health Care Notice.

## What happens next

Within a week you should get a packet of welcome materials. One thing in this packet should be a Minnesota Health Care Programs (MHCP) card that looks like this:



The Member Number on your MHCP card is also known as your “PMI.” This is one of the few places this number ever appears so this is an important card to hold on to.

Most often your first month of MinnesotaCare is **fee-for-service**. During this month the MinnesotaCare state agency just pays directly for your health care services. During this period, you should tell health care providers that you have “fee-for-service MinnesotaCare” and give them your PMI. They will plug this number into their system, see that you are active on MinnesotaCare, give you

the care you need, and charge you the copay. See MinnesotaCare benefits and cost sharing [here](#).

You can learn about fee-for-service coverage here (<http://mn.gov/dhs/people-we-serve/adults/health-care/health-care-programs/programs-and-services/ma-fee-for-service.jsp>).

To find fee-for-service providers, you can go to this website (<http://mhcpproviderdirectory.dhs.state.mn.us/>); otherwise you can call the Minnesota Health Care Programs Member Help Desk at 651-431-2670 between 8 a.m. and 5 p.m. Monday through Friday.

After you make your MCO choice you will get a welcome packet and card from that MCO and from then on, you must use that card and must stay in that HMO’s network for care.