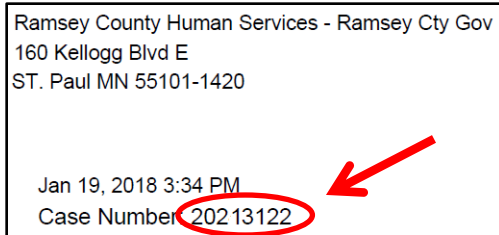


## CONGRATULATIONS ON YOUR NEW MA ELIGIBILITY!

There are four things to do promptly after you get Medical Assistance eligibility:

1. Find your case number on your Health Care Notice.
2. Figure out which Managed Care Organization (MCO) you want.
3. Tell your county your MCO choice.
4. Send in any verifications requested on your notice.

### 1. Find your Case Number on your Health Care Notice



You will need this number anytime you talk to the County about your case.

### 2. Decide which MCO you want

Different counties have different MCO choices. See table below for some Twin Cities Counties. You can find all county choices [here](#).

Hennepin	BluePlus, UCare, HealthPartners, Medica, United HealthCare, HennepinHealth
Ramsey	UCare, HealthPartners, United HealthCare
Dakota	BluePlus, UCare, HealthPartners, United HealthCare
Anoka	BluePlus, UCare, HealthPartners, United HealthCare
Washington	BluePlus, UCare, HealthPartners, United HealthCare

These carriers provide nearly identical benefits and cost sharing. Your choice is mainly about the [provider network](#). Look in the catalogs on-line to learn which carrier has the clinics you want to go to:

Blue Plus	<a href="#">Medical Assistance site</a>	<a href="#">Provider Directory</a>	651-662-5545
HealthPartners	<a href="#">Public programs site</a>	<a href="#">Provider Directory</a>	952-967-7998
UCare	<a href="#">Medical Assistance site</a>	<a href="#">Provider Directory</a>	612-676-3200
Medica	<a href="#">Medical Assistance site</a>	<a href="#">Provider Directory</a>	800-373-8335
United HealthCare	<a href="#">Medical Assistance site</a>	<a href="#">Provider Directory</a>	888-269-5410
Hennepin Health	<a href="#">Medical Assistance site</a>	<a href="#">Provider Directory</a>	800-647-0550

### 3. Call your county and tell them your MCO choice

Hennepin County Managed Care Line: 612-596-8860  
Ramsey County Managed Care Line: 651-266-3700  
Dakota County: 651-554-6696 (option 1)  
Anoka County Managed Care Line: 763-324-2410  
Washington County: 651-430-6566

### 4. Send in your verifications

If your Health Care Notice requests verification of your income or citizenship or Social Security Number you should prepare these things:

- a) [A cover letter](#) with a few sentences explaining the proofs attached. Your case number should be prominently displayed.
- b) [Your verifications](#). For income, they like to see recent paystubs (*covering 6 weeks of work*) and/or your most-recent IRS form 1040. Provide whatever best makes your case.

It is best to email. Convert your letter with attachments to **one** PDF file. Then attach to an email. County email addresses:

Hennepin County: [hhsews@hennepin.us](mailto:hhsews@hennepin.us)  
Ramsey County Managed Care: [MHCunit@co.ramsey.mn.us](mailto:MHCunit@co.ramsey.mn.us)  
Dakota County: [eeametshteam@co.dakota.mn.us](mailto:eeametshteam@co.dakota.mn.us)  
Anoka County: [metspaperwork@co.anoka.mn.us](mailto:metspaperwork@co.anoka.mn.us)  
Washington County: [cses@co.washington.mn.us](mailto:cses@co.washington.mn.us)

If you cannot convert to PDF you can fax. Fax numbers are:

Hennepin County: 612-288-2981  
Ramsey County: 651-266-3934  
Dakota County: 651-554-5709  
Anoka County: 763-712-2318  
Washington County: 651-430-6459

If you cannot email or fax, mail to the address on the top left of your Health Care Notice.

You can find other county email addresses and fax numbers [here](#).

## What happens next

Within a week you should get a packet of welcome materials. One thing in this packet should be a Minnesota Health Care Programs (MHCP) card that looks like this:



The Member Number on your MHCP card is also known as your “PMI.” This is one of the few places this number ever appears so this is an important card to hold on to.

Most often your first month of Medical Assistance is **fee-for-service**. During this month your county just pays directly for your health care services. During this period, you should tell health care providers that you have “fee-for-service Medical Assistance” and give them your PMI. They will plug this number into their system, see that you are active on Medical Assistance, give you the care you need, and charge you the \$3 copay. See Medical Assistance benefits and cost sharing [here](#).

You can learn about fee for service coverage here (<http://mn.gov/dhs/people-we-serve/adults/health-care/health-care-programs/programs-and-services/ma-fee-for-service.jsp>).

To find fee-for-service providers, you can go to this website (<http://mhcproviderdirectory.dhs.state.mn.us/>); otherwise you can call the Minnesota Health Care Programs Member Help Desk at 651-431-2670 between 8 a.m. and 5 p.m. Monday through Friday.

Your Medical Assistance MCO coverage usually will start in the second month. You will get a welcome packet and card from that MCO and from then on you must use that card and must stay in that MCO’s network for care.